



# HOW TO UPDATE PAYMENT INFORMATION

A new bank security feature. (3D Secure) is requiring that users update their payment information.

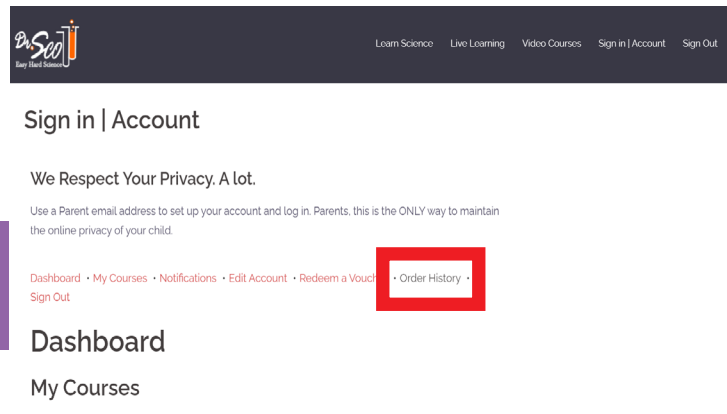
This could be because either of the following:

- Your old card has expired.
- Your card is perfectly valid, and the bank needs to you re-enter the exact same card info, again.

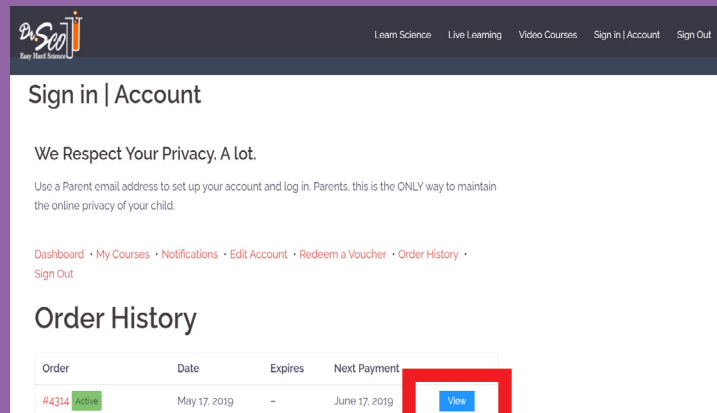
1. Go to the Sign In | Accounts page. Log in if it asks.

<https://learnwithdrscott.com/dashboard/>

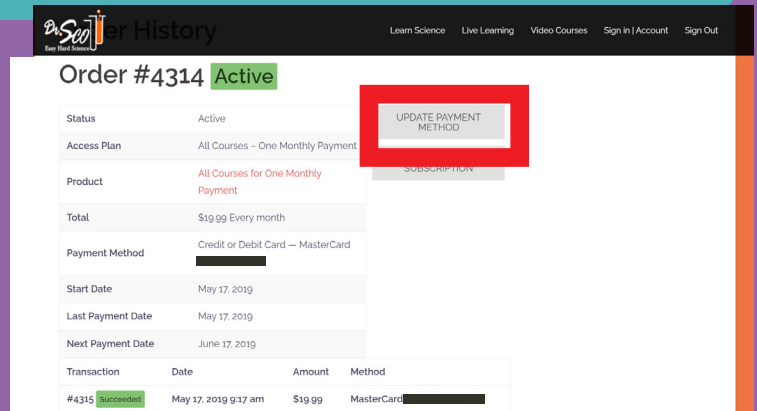
2. Click on Order History (or Orders).



3. Click the blue View button. If you have multiple Orders, your monthly membership is the one with a Next Payment date.

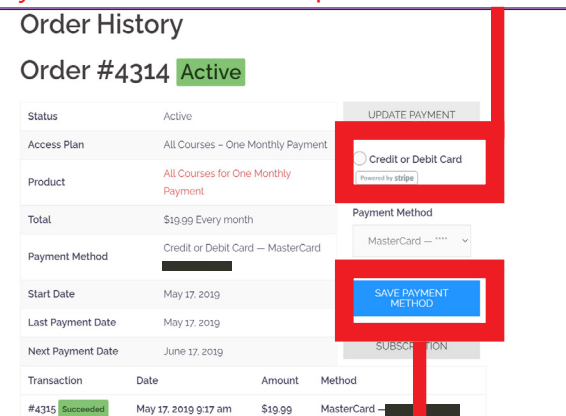


4. You should see:  
All Courses for One Monthly Payment (your membership).  
Click UPDATE PAYMENT INFORMATION.



5. Click the circle for  
Credit or Debit Card.  
For the Payment  
Method, choose an  
existing card or Add  
A New Card.

Input your card number, expiration, and CVC code.



6. Click the "SAVE PAYMENT METHOD" button.

7. If a popup appears, it's a (new) security  
measure from the bank.

If a popup appears, you must **enter the same info** all  
over again to avoid holding up the transaction.

You can learn more about the 3D Secure security measure using the below link. It includes  
an animation of what the experience might look like.

<https://stripe.com/en-mx/guides/3d-secure-2>